

**LAW ENFORCEMENT OFFICERS  
STANDARDS AND TRAINING COMMISSION**

**2 - WEEK 911 BASIC TRAINING COURSE**

**I. PROGRAM ADMINISTRATION**

A.	Introduction and Orientation	2 hours
B.	Examinations and Critiques	4 hours
C.	Graduation	1 hour
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		7 hours

**II. COMMUNICATIONS SKILLS**

A.	Radio Communications	6.5 hours
B.	Call Taking	12 hours
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		18.5 hours

**III. 911 TELECOMMUNICATIONS PRACTICES & AND PROCEDURES**

A.	Introduction to Telecommunications	1 hour
B.	Responder Safety	3 hours
C.	Weather	2 hours
D.	Rural Addressing	2 hours
E.	911	2 hours
F.	EMS Overview	2 hours
G.	Law Enforcement Overview	2 hours
H.	NCIC/NLETS/SDLETS	16 hours
I.	Fire Overview	3 hours
J.	Simulator	1 hour
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		34 hours

**IV. LEGAL ASPECTS**

A.	Court Testimony	2 hours
B.	Liability	2 hours
C.	Moot Court	1 hour
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		5 hours

**V. HUMAN BEHAVIOR**

A.	Ethics	2.5 hour
B.	COPS	2 hours
C.	Stress Management	7 hours
D.	Families & 911	2 hours
E.	Officer Survival Story	2 hours
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		15.5 hours

<b>TOTAL</b>	<b>80 Hours</b>
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